**Employee locates rental information**

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| **Title** | As an Employee I want to locate rental information so that I can understand what bikes a customer reserved. |
| **Primary Actor** | Employee |
| **Stakeholders & Interest** | Employee wants to gather bikes for a customer.  Customer wants to start biking experience at reserved time. |
| **Preconditions** | Employee is logged into the store's online system and knows customer’s name. |
| **Postconditions** | The rented bikes are gathered. |
| **Main Success Scenario** | 1. Employee selects the rental screen.  2. Employee Searches for Rental by customer name.  3. Employee selects rental.  4. Employee opens list of rented bikes. |
| **Extensions** | 2.1 No reservation is found.  4.1 Bikes are incorrect  4.2 Bikes are unavailable |
| **Special Requirements** | None. |
| **Technology & Variation List** | Customer provides other information to search by such as time of rental. |
| **Frequency** | High frequency of use. |
| **Open Issues** | What information is required to complete a transaction and thus able to be used as search terms for rentals?  Should rentals be searchable by employees or just be displayed by the nearest rental chronologically? |